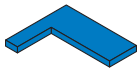

































# Terminal 3 - Check-in



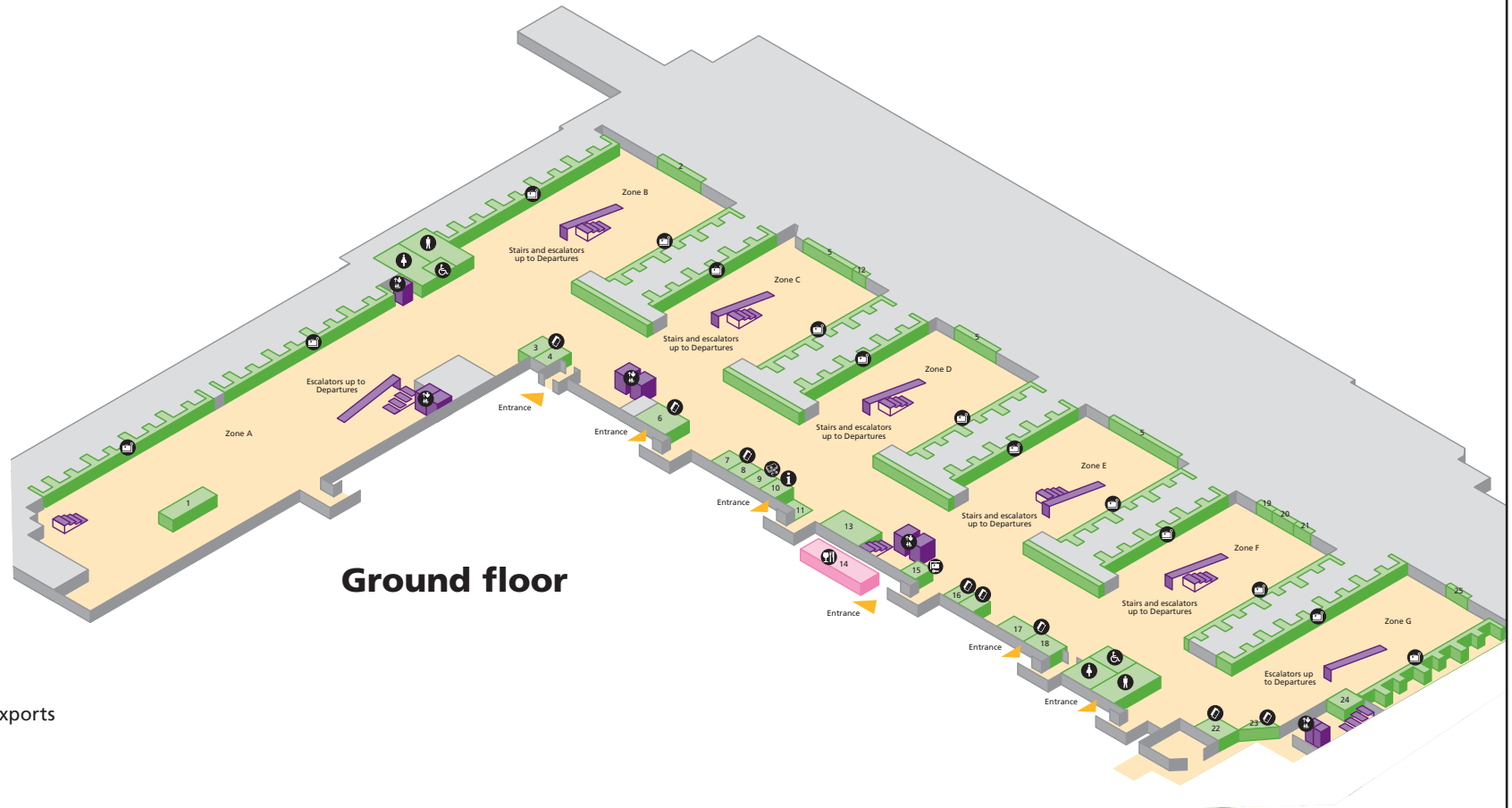
Public areas

## Services

-  Accessible toilet
-  Bureau de change
-  Check-in
-  Information
-  Left luggage
-  Lift
-  Restaurant/Café/Pub
-  Telephone
-  Ticket sales
-  Toilet men
-  Toilet women
-  1 Virgin ticket desk
-  2 American Airlines ticket desk
-  3 Cathay Pacific ticket office
-  4 Gulf Air ticket office
-  5 Airline ticket desk
-  6 Ticket office
-  7 Turkish Airlines ticket office
-  8 Jet Airways & Thai Airways ticket office
-  9 Travelex bureau de change
-  10 BAA information desk
-  11 Special Assistance
-  12 HM Customs Desk - Commercial exports
-  13 VAT returns
-  15 Excess baggage/left luggage
-  16 Singapore Airlines ticket office
-  17 Malaysian Airlines ticket office
-  18 Qatar Airways ticket office
-  19 Iranair & Iberia Customer Services
-  20 Iberia unaccompanied minors
-  21 Air India
-  22 BA ticket office
-  23 PIA & Caribbean ticket office
-  24 BA unaccompanied minors
-  25 Reserved seating

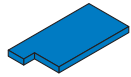
## Shopping & restaurants

-  14 Costa Coffee









Ground floor

# Terminal 3 - Arrivals



- Public areas
- Passenger areas

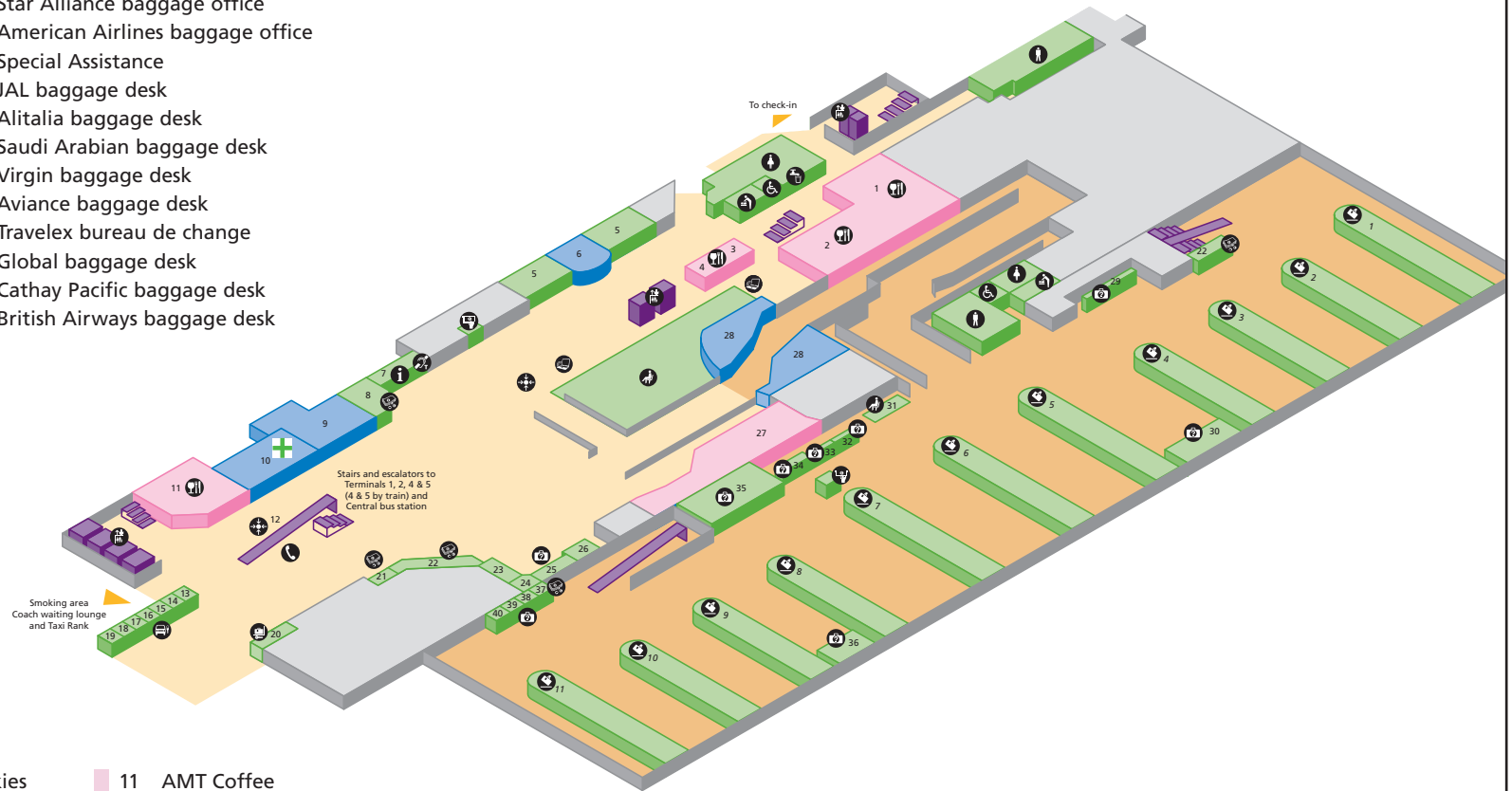
## Services

-  Accessible toilet
-  Babycare
-  Baggage enquiries
-  Baggage reclaim
-  Bureau de change
-  Car hire
-  Cash machines
-  Drinking water
-  Facilities for the hard of hearing
-  Information
-  Left luggage
-  Lift
-  Meeting point/MeetMe service
-  Restaurant/Café/Pub
-  Telephone
-  Toilet men
-  Toilet women
-  Wireless hotspot
-  5 Voyager Entertainment
-  6 British Hotel Reservation Centre (BHRC) and Shop & Collect
-  7 BAA information desk
-  8 Travelex bureau de change
-  12 MeetMe service
-  13 National/Alamo car hire
-  14 Hertz car hire
-  15 Avis car hire
-  16 Europcar car hire
-  17 Enterprise car hire
-  18 Budget car hire
-  19 Dot2Dot
-  20 Excess baggage/left luggage
-  21 Travelex bureau de change
-  22 American Express bureau de change
-  23 Virgin Upper Class Limo Service
-  24 British Hotel Reservation Centre (BHRC)
-  25 Airline baggage desk
-  26 UK immigration service
-  29 Star Alliance baggage office
-  30 American Airlines baggage office
-  31 Special Assistance
-  32 JAL baggage desk
-  33 Alitalia baggage desk
-  34 Saudi Arabian baggage desk
-  35 Virgin baggage desk
-  36 Aviance baggage desk
-  37 Travelex bureau de change
-  38 Global baggage desk
-  39 Cathay Pacific baggage desk
-  40 British Airways baggage desk

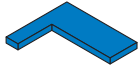
## Shopping & restaurants

-  1 The Globe Freehouse
-  2 Bite
-  3 Baskin-Robbins
-  4 Millie's Cookies
-  9 WHSmith
-  10 Boots 
-  11 AMT Coffee
-  27 Marks & Spencer Simply Food
-  28 World Duty Free

## Ground floor












# Terminal 3 - Departures (public area)




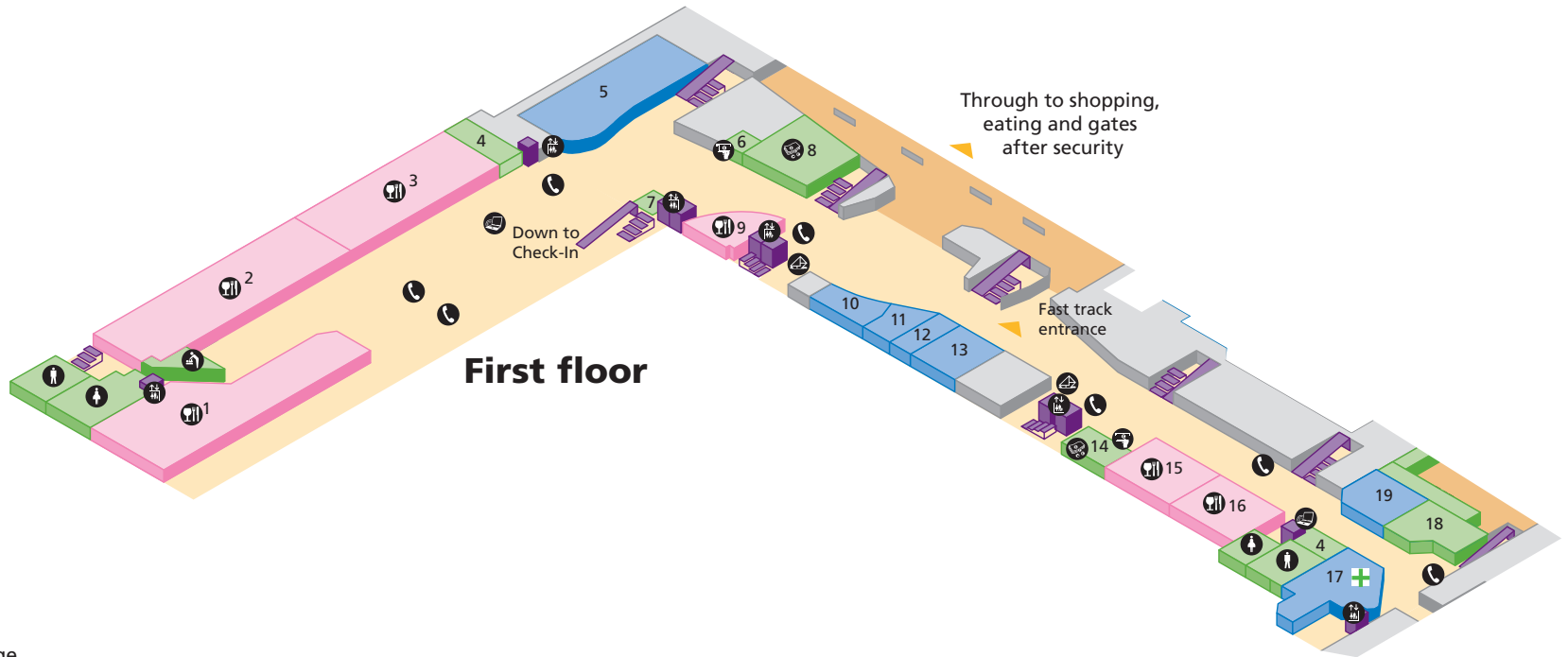
- Public areas
- Passenger areas

## Services

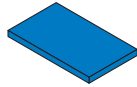
-  Babycare
-  Bureau de change
-  Cash machines
-  Lift
-  Postbox
-  Restaurant/Café/Pub
-  Telephone
-  Toilet men
-  Toilet women
-  Wireless hotspot
-  4 Internet
-  6 Cash machines
-  7 Special Assistance
-  8 Travelex bureau de change
-  14 American Express bureau de change and Cash machine
-  18 Voyager Entertainment

## Shopping & restaurants

- |  |  |
|--|--|
| <span style="display: inline-block; width: 10px; height: 10px; background-color: #f4a460; border: 1px solid #ccc; margin-right: 5px;"></span> 1 Pontis           | <span style="display: inline-block; width: 10px; height: 10px; background-color: #4f81bd; border: 1px solid #ccc; margin-right: 5px;"></span> 12 WHS Stationery  |
| <span style="display: inline-block; width: 10px; height: 10px; background-color: #f4a460; border: 1px solid #ccc; margin-right: 5px;"></span> 2 The Three Bells  | <span style="display: inline-block; width: 10px; height: 10px; background-color: #4f81bd; border: 1px solid #ccc; margin-right: 5px;"></span> 13 Glorious Britain  |
| <span style="display: inline-block; width: 10px; height: 10px; background-color: #f4a460; border: 1px solid #ccc; margin-right: 5px;"></span> 3 Pret A Manger    | <span style="display: inline-block; width: 10px; height: 10px; background-color: #f4a460; border: 1px solid #ccc; margin-right: 5px;"></span> 15 Bagel Street  |
| <span style="display: inline-block; width: 10px; height: 10px; background-color: #4f81bd; border: 1px solid #ccc; margin-right: 5px;"></span> 5 WHSmith          | <span style="display: inline-block; width: 10px; height: 10px; background-color: #f4a460; border: 1px solid #ccc; margin-right: 5px;"></span> 16 Costa   |
| <span style="display: inline-block; width: 10px; height: 10px; background-color: #f4a460; border: 1px solid #ccc; margin-right: 5px;"></span> 9 Krispy Kreme     | <span style="display: inline-block; width: 10px; height: 10px; background-color: #4f81bd; border: 1px solid #ccc; margin-right: 5px;"></span> 17 Boots  |
| <span style="display: inline-block; width: 10px; height: 10px; background-color: #4f81bd; border: 1px solid #ccc; margin-right: 5px;"></span> 10 Le Collezioni   | <span style="display: inline-block; width: 10px; height: 10px; background-color: #4f81bd; border: 1px solid #ccc; margin-right: 5px;"></span> 19 JD Sports   |
| <span style="display: inline-block; width: 10px; height: 10px; background-color: #4f81bd; border: 1px solid #ccc; margin-right: 5px;"></span> 11 Rolling Luggage |  |

























# Terminal 3 - Departures (passenger area)



Passenger areas

## Services

-  Accessible toilet
-  Airline lounge
-  Babycare
-  Bureau de change
-  Cash machines
-  Lift
-  Postbox
-  Prayer room
-  Restaurant/Café/Pub
-  Security
-  Shower
-  Telephone
-  Ticket sales
-  Toilet men
-  Toilet women
-  Wireless hotspot
-  VAT returns
-  3 Travelex bureau de change
-  30 American Express bureau de change
-  49 Multi faith prayer area
-  54 Family changing room & showers
-  55 Special Assistance

## Shopping & restaurants

-  1 World Duty Free
-  4 Glorious Britain
-  5 Reiss
-  6 WHSmith
-  7 EAT.
-  8 Sunglass Hut
-  9 TGI Friday's
-  10 Thomas Pink
-  11 Chanel
-  12 Caviar House and Prunier Seafood Bar
-  13 MAC
-  14 Jo Malone
-  15 Tods
-  16 Paul Smith
-  17 Dior
-  18 Bagel Street
-  19 Tumi / Rolling Luggage
-  20 Tie Rack
-  21 Kurt Geiger
-  22 Hamleys
-  23 HMV
-  24 Boots 
-  25 Starbucks
-  26 O'Neill's
-  27 Yo! Sushi
-  28 Dixons Tax Free
-  29 WHSmith
-  31 Caffé Italia
-  32 Borders (closing April 1st 2009)
-  33 Bvlgari
-  34 Armani
-  35 Bally (closing March 31st 2009)
-  36 Caviar House and Prunier
-  37 Gucci
-  38 Hermès
-  39 Salvatore Ferragamo
-  40 Mappin & Webb
-  41 Smythson of Bond Street
-  42 Brasserie Chéz Gerard
-  43 Rhubarb
-  44 Dunhill
-  45 Cartier
-  46 Ermenegildo Zegna
-  47 Versace
-  48 Mont Blanc
-  50 Burberry
-  51 Harrods
-  52 Mulberry
-  53 World Duty Free

